

Training Refund Policy

One 4 All CSR Ltd. training programs are subject to the following refund policy:

- * If the client withdraws from the nominated course at least ten working days before the first day of the course, they will receive a refund of the total course fee minus a administrative fee;

- * If the client withdraws from the nominated course within ten working days, but before five working days of the first day of the course, they will receive a 50% refund of the total course fee;

- * If the client withdraws from the nominated course within five working days of the first day of the course, they will receive no refund of the course fee;

- * However, to avoid the deductions, the client may nominate a replacement participant transferring his/her registration at any time before the first day of the course for an administrative fee;

- * One 4 All CSR Ltd. will refund all payments made by a client if the course is cancelled or course commencement is postponed by more than six weeks, unless alternative arrangements acceptable to the client can be made;

- * All fees will be refunded by cheque.

In event of rescheduling or cancellation of a One 4 All CSR Ltd.course:

- * The client may choose to transfer his/her registration (of equal value) to any other One 4 All CSR Ltd. course or to any other client attending a One 4 All CSR Ltd. course without incurring any additional cost subject to the availability of space. One 4 All CSR Ltd. will also try to accommodate alternative arrangements acceptable to the client.

- * One 4 All CSR Ltd. cannot be held responsible for any financial loss incurred by the client or its employer due to rescheduling or cancellation of any One 4 All CSR Ltd. course.